

BMES – Testimonial

Peak – we are a young company with a rapid growth curve in the past six years; a trend thankfully that continues to grow. My role within Peak started as Operations Manager, now facilities Manager in reflection to our growth. My main responsibilities are looking after all aspects of our facility, covering the fabric of the buildings, interiors & contents, plant, and grounds. As the company has grown in value & headcount, so too has our footprint, hence the need for proactive and strategic planning of preventative maintenance, understanding timescales when considering growth versus the capability of the buildings, ensuring they remain fit for purpose. For this reason we employ the services of BMES for a range of needs, acting as our Main Contractor, allowing me to focus on my tasks trusting BMES to deal with all the technical and physical aspects.

1. Overall quality of product or commission – No matter if electrical or not, BMES supply and install a very high spec product at great value, ensuring all aspects considered and tested prior to completion. Quality has never varied, always consistently high.
2. Overall quality of service – Always, and without fail, BMES delivers a swift professional service with maximum focus on the detail, ensuring complete customer satisfaction. Quite literally they take the stress out of each & every project delivered by them.
3. Defects at the time of delivery or completion – during and especially prior to completion on each project, BMES communicate, firstly having a clear understanding our requirements, and throughout checking in, ultimately as we approach the end ensuring the detail; as such flawless execution & hand over. Without exception, zero defects every time.
4. Completion of contract to agreed cost – rarely costs have exceeded those agreed, at that always relating to additional works which individual costings presented and approved in advance of execution. Very often costs have been reduced.
5. Contract completed to agreed time – completion dates have never been missed. Always and without exception 100% on time delivery.
6. Safety – HSE is of the utmost importance to both Peak, and BMES. In advance of every project, we communicate; receive all the relevant documentation including risk assessments, method statements, and all relevant CDM requirements.

In summary, BMES are a model service provider to Peak, delivering top quality product & service, at a realistic and economic cost with a real flair of professionalism, giving confidence that we have the right company and team engaged.

I hope this has been useful, however please do not hesitate to contact me if you require anything additional.

Regards,



Charlie Street – *Facilities Manager*

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